



## **PROGRAMMING INSTRUCTIONS**

### **PBX's**

Find Routes for Directory Assistance call types below.

Trap and delete digits 411, 555-1212, (AC ) 555-1212 and digit insert / send out toll free number 8XX-XXX-XXXX..

### **Key Systems**

Some key systems actually have PBX functionality as listed above. If so, refer to PBX routing above.

Most Key systems will allow user to program their individual phone device speed dial buttons. Refer to system manual and program National 411 toll free number 8XX-XXX-XXXX into a speed dial button and label as "411 Calls".

### **Cell Phones**

Program National 411 toll free number as speed dial on cell phone. Refer to cell phone manual to do this.